

# MyBlueKC.com

How to register, log in and print a  
temporary member ID Card



**Kansas City**

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## Let's Get Started at MyBlueKC.com

- New to Blue KC? Go to page 3 if you have not registered. We will take you step-by-step through the registration process.
- Need a temporary ID card? Skip to page 10 if you are already registered. We will show you how to print a temporary member ID card until you get your official member ID card.



Go to  
MyBlueKC.com  
and click the  
**Register Now**  
link.

The screenshot shows the MyBlueKC.com website. At the top left is the Kansas City logo. To the right is a button that says "FIND BLUE KC DOCTORS, HOSPITALS AND PHARMACIES". Below the logo is a navigation menu with links: "BLUE KC HOME", "NEED INSURANCE?", "HEALTH & WELLNESS", "EDUCATION CENTER", "ABOUT BLUE KC", and "CONTACT US". There is also an "Adjust Text Size" control.

The main content area features a large image of a smiling woman on the left. To her right, the text reads: "Welcome to BLUEKC.COM Your go-to healthcare resource." Below this is a "LOG IN" form with fields for "Username" (with a "Forgot Username?" link), a "Remember Me" checkbox, a "User Type" dropdown menu (set to "Member"), and a "LOG IN" button. Below the form is a link for "Where do I enter my password?".

Below the login form, there is a section titled "Not Registered Yet?" with a "Register Now" link. Underneath, it lists "Registered Members can:" followed by a bulleted list of benefits:

- Check the status of a claim
- View current benefits
- Find a specialist or a new doctor
- Research health topics
- Make a payment
- Participate in a Health Appraisal
- Manage Communications

At the bottom of the page, there are links for "FAQs", "Privacy & Security Policies", "Terms & Conditions", and "About Us".

MEMBER REGISTRATION

Adjust Text Size [ - ] [ + ]

- 1 Member Registration
- 2 Choose Security Image
- 3 Choose Challenge Questions
- 4 Confirmation

Please have your ID card available for reference. We'll only use your data to verify your membership to allow you to create your username and password. We're dedicated to keeping your online information [private and secure](#). We won't share the information we collect.

**ID NUMBER**

Enter the ID number found on your member ID card.

**SUFFIX**

Enter the two-digit number found on your member ID card.

**GROUP NUMBER**

Enter the group number found on your member ID card.

**DATE OF BIRTH**

(Example: MM/DD/YYYY)

**ZIP CODE**

**EMAIL ADDRESS**

**CONFIRM EMAIL ADDRESS**

**CREATE YOUR USERNAME**

Use between 6 and 50 characters including at least two different types of characters (letters, numbers and symbols).

Check here to use your email address as your username.

**CREATE YOUR PASSWORD**

Use between 8 and 20 characters, including at least one letter and one number, to create your password. Your password must be different from your username.

**CONFIRM YOUR PASSWORD**

CANCEL

CONTINUE



**Lost your member ID Card?**  
 Contact Customer Service at 816-395-3558 or 888-989-8842, Monday through Friday 8:00 a.m. to 8:00 p.m. Or, send us an [email](#).

# Member Registration

You will need your member ID card to register on MyBlueKC.com. On this page you will enter the following:

- ID number\*
- Suffix\*
- Group number\*
- Date of birth
- ZIP Code
- Email address
- Create your username
- Create your password

\* Found on your member ID card

## CHOOSE SECURITY IMAGE

Adjust Text Size

1 Member Registration 2 **Choose Security Image** 3 Choose Challenge Questions 4 Confirmation ✓

Your security image is a unique identifier you create to confirm that you are on the real Blue Cross and Blue Shield of Kansas City site. Your Security Image will be displayed after you enter your username each time you sign in to your account. You should never enter your password until you see your security image.

Your security image includes a security image title.  
All fields are required.

### CHOOSE YOUR SECURITY IMAGE <sup>?</sup>

Select one of the pictures to choose your security image.



Your security image.



### CREATE YOUR SECURITY IMAGE TITLE <sup>?</sup>

Your security image title can be any word or words of your choosing between 3 and 30 characters. It should also be different from your username.

← BACK

CONTINUE →

[FAQs](#) [Privacy & Security Policies](#) [Terms & Conditions](#) [Accessibility Statement](#) [Careers at Blue KC](#) [Site Map](#) [Blue KC Mobile](#)

[Blue KC Means Quality](#)

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# Choose Security Image

Next you will need to select a security image from the 16 provided. You will then be asked for unique title for the image you selected.

Your security image will display after you enter your username to confirm you are on the real Blue KC website.

## CHOOSE CHALLENGE QUESTIONS

- 1 Member Registration
- 2 Choose Security Image
- 3 Choose Challenge Questions
- 4 Confirmation

If you forget your password, we will ask for the correct answer to one of your security challenge questions. Please choose three different security challenge questions from the drop-down menus below. Be sure to provide answers that you can easily remember. All fields are required.

## QUESTION 1

Question ?

What is the name of the high school from which you graduated? ▾

Answer

## QUESTION 2

Question ?

What is the name of the high school from which you graduated? ▾

Answer

## QUESTION 3

Question ?

What is the name of the high school from which you graduated? ▾

Answer

# Choose Challenge Questions

Choose three different security challenge questions from the drop-down menus. Be sure to provide answers that you can easily remember.

If you forget your password, we will ask for the correct answer to one of your security challenge questions.

## CONFIRMATION

Adjust Text Size  

- 1 Member Registration
- 2 Choose Security Image
- 3 Choose Challenge Questions
- 4 Confirmation 

Please review the security information below that you created to protect your personal plan information. If the information is correct, please select the **CONFIRM** button.

## USER NAME AND EMAIL ADDRESS

Username: testing55

Email Address: daniel.mculty@bluekc.com

[Change Your Username or Email](#)

## YOUR SECURITY IMAGE AND SECURITY IMAGE TITLE



testing

[Change Your Security Image](#)

## YOUR SECURITY CHALLENGE QUESTIONS AND ANSWERS

Security Challenge Question 1:

What is the name of the high school from which you graduated?  
testing

Security Challenge Question 2:

What is your grandmother's first name?  
testing2

Security Challenge Question 3:

What was the name of your best friend during childhood?  
testing3[Change Your Security Challenge Questions or Answers](#)

## REMEMBER ME

Do you want us to remember this computer so you can skip entering your username the next time you sign in? For your security don't select remember me if you are using a public computer.

 Yes, remember this computer.

CANCEL

CONFIRM 

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# Confirmation

Confirm the information that you entered. If everything is correct, click the **Confirm** button.

## REGISTRATION COMPLETE

Adjust Text Size  

- 1 Member Registration
- 2 Choose Security Image
- 3 Choose Challenge Questions
- 4 Confirmation 

## THANK YOU FOR REGISTERING

You now have access to articles, healthcare tools, and personalized plan information to give you the support you need to take care of your health.

Your username is: "testing55"

If you have any questions contact Customer Service at 816-395-3558 or 888-989-8842 Monday through Friday from 8:00 a.m. to 8:00 p.m. Or, send us an [email](#).

[GO TO YOUR MEMBER HOME PAGE ▶](#)MY INFORMATION.  
MY CHOICE.

Let us know how you'd like to receive communication from Blue KC.

[GET STARTED ▶](#)

[FAQs](#) [Privacy & Security Policies](#) [Terms & Conditions](#) [Accessibility Statement](#) [Careers at Blue KC](#) [Site Map](#) [Blue KC Mobile](#)

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# Registration Complete

You're done! Click the **Go To Your Member Home Page** button to start using MyBlueKC.com.

## Already registered?

Once you have registered, when you return to MyBlueKC.com you will need to log in.

**LOG IN**  
Username:  [Forgot Username?](#)  
 Remember Me  
User Type:  **LOG IN**

**LOG IN**  
Username:  [Forgot Username?](#)  
 Remember Me  
User Type:  **LOG IN**

[Where do I enter my password?](#)

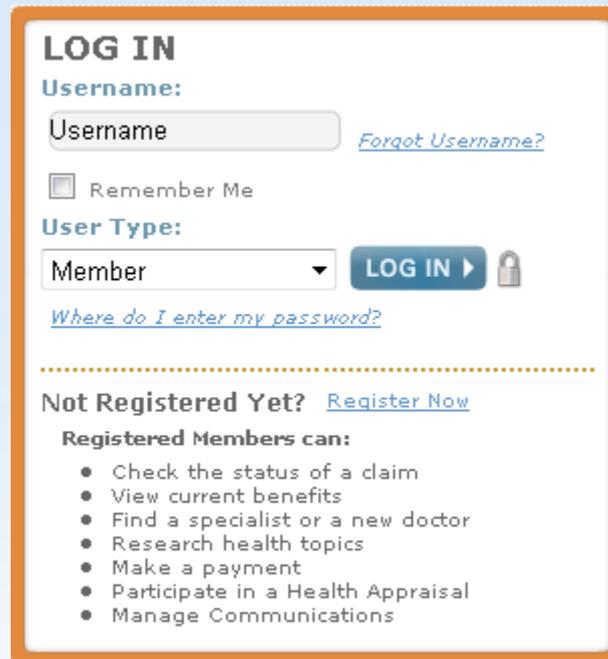
**Not Registered Yet?** [Register Now](#)

**Registered Members can:**

- Check the status of a claim
- View current benefits
- Find a specialist or a new doctor
- Research health topics
- Make a payment
- Participate in a Health Appraisal
- Manage Communications

## Log In

- Type in your username.
- Make sure “Member” is selected as the user type.
- Click the **Log In** button.



**LOG IN**

**Username:**

Username  [Forgot Username?](#)

Remember Me

**User Type:**

Member   

[Where do I enter my password?](#)

---

**Not Registered Yet?** [Register Now](#)

**Registered Members can:**

- Check the status of a claim
- View current benefits
- Find a specialist or a new doctor
- Research health topics
- Make a payment
- Participate in a Health Appraisal
- Manage Communications



# Security Image & Password

- Confirm your security image and security image title are correct.
- Enter your password.
- Click the **Continue** button.

 Kansas City

Adjust Text Size

### SECURITY IMAGE & PASSWORD

**YOUR SECURITY IMAGE AND SECURITY IMAGE TITLE**

 Vacation

If you do not recognize your Security Image, do not enter your password.  
[Incorrect Security Image showing?](#)

**ENTER YOUR PASSWORD**  
Use 8-20 characters. Case sensitive.

[Forgot your Password?](#)

[FAQs](#) [Privacy & Security Policies](#) [Terms & Conditions](#) [Accessibility Statement](#) [Careers at Blue KC](#) [Site Map](#) [Blue KC Mobile](#)

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**MY ACCOUNT AT A GLANCE**

**DAN**  
 ID# YBC  
 SUFFIX 00  
 GROUP ID#

**CONTACT US:**  
 816-395-3365  
 888-279-8190

**MANAGE COMMUNICATIONS**

**UPDATE ACCOUNT**   **MY ID CARD**

**MORE PLAN INFO**

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**MEDICAL**

Medical Plan: PCB  
 Medical Plan Type: PPO

---

**Deductibles**  
 Individual MEDICAL: \$500.00  
 Family MEDICAL: \$1,000.00

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**Copays**  
 Office Visit: \$25.00  
 Specialist: \$50.00  
 Urgent Care: \$50.00  
 Emergency: \$100.00

---

**DENTAL**

Dental Plan: PREFERRED CARE DENTAL

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**INTERACTIVE TOOLS**

**FEATURED HEALTH TOOLS**  
 Use these interactive tools to

**MY HEALTH TOOLS**  
 Search Blue KC.com to add your top

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**MY ACCOUNT AT A GLANCE**

**DAN**  
 ID# YBC  
 SUFFIX 00  
 GROUP ID#

**CONTACT US:**  
 816-395-3365  
 888-279-8190

**MANAGE COMMUNICATIONS**

**UPDATE ACCOUNT**   **MY ID CARD**

**MORE PLAN INFO**

# My Home

You are now logged in and can order a temporary ID card.

Click the **My ID Card** button.

## MY ACCOUNT

- ▶ My Profile
- ▶ My Benefit/Coverage Status
- ▶ My Claims
- ▼ **My ID Card**
- ▶ Update Other Coverage
- ▶ My HSA
- ▶ My File Cabinet
- ▶ Communication Center

[Blue KC Home](#) | [My Home](#) | [My Account](#) | [My ID Card](#)Adjust Text Size  **MY ID CARD**

Order a New ID Card or Print a Temporary ID Card

Check the name of the person who needs a temporary member ID card or a new member ID card.

- 
- KELLY (Primary)
- 
- 
- JOHN (Spouse)
- 
- 
- CHRISTIAN (Dependent)

[Update your spouse or dependent information.](#)**PRINT A TEMPORARY MEMBER ID CARD**

Print a temporary statement of eligibility which serves as your temporary member ID card. It will expire in seven days.

**RELATED INFORMATION****Healthcare Glossary**  
Look up terms related to health insurance.

FIND ▶

[Go to Full Glossary](#)If you have questions contact [Customer Service](#).  
816-395-3558  
888-989-8842

For questions about

Check the name of the person who needs a temporary member ID card or a new member ID card.

- 
- KELLY (Primary)
- 
- 
- JOHN (Spouse)
- 
- 
- CHRISTIAN (Dependent)

[Update your spouse or dependent information.](#)**PRINT A TEMPORARY MEMBER ID CARD**

Print a temporary statement of eligibility, which serves as your temporary member ID Card. It will expire in seven days.

# My ID Card

Check the box next to the member you would like to print a temporary ID card for.

Click on the **Print a Temporary Member ID Card** button.

Blue KC - Your Go-To Healthcare Resource - Temporary ID Card - Windows Internet Explorer provided by Blue Cross Blue Shield...

Print

General Options

Select Printer

Microsoft XPS Document Writer Unmellow\_Yellow on PPI

Send To OneNote 2010

Snagit 9

Status: Ready  Print to file Preferences

Location: Find Printer...

Comment:

Page Range

All  Selection  Current Page

Number of copies: 1

Collate

Pages: 1

Enter either a single page number or a single page range. For example, 5-12

Print Cancel Apply

Medical Product: **PREFERRED-CARE BLUE**  
 Dental Product: **DENTAL PREFERRED**

Group Number:

RX BIN Number:  
 PCN:  
 GROUP:

ER Copayment: **100.00**  
 Specialist Copayment: **50.00**  
 Office Visit Copayment: **25.00**  
 Urgent Care Copayment: **50.00**

**This letter does not guarantee coverage or payment and does not represent prior approval for benefits.**  
 All claims are subject to coverage provisions and medical necessity. For self funded health plans (ASO), Blue Cross and Blue Shield of Kansas City provides administrative claims payment services only and does not assume any financial risk or obligation with respect to claims.

The temporary ID card will pop up along with the browser's printer instruction.

Print this page and take it with you when you see a provider.

Your temporary ID card is valid for 7 days.

If you have questions about the Blue KC website, call the Customer Service number listed on your member ID card.



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